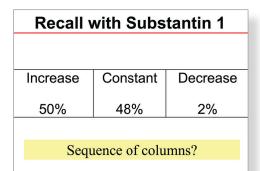


## DESIGNING DIAGRAMS AND CHARTS

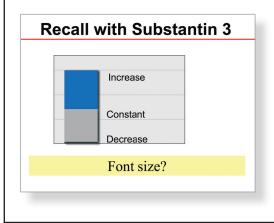
### Follow your reader's eyes



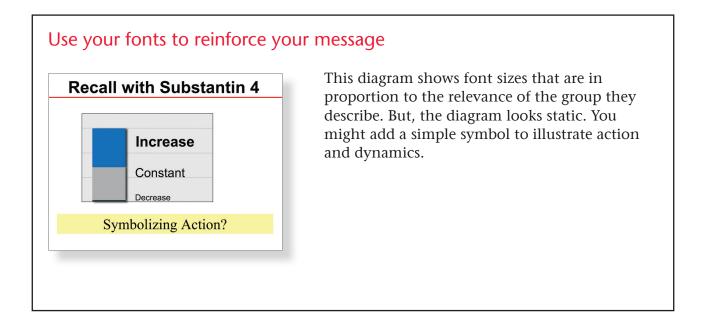
Recall with Substantin 2		
Decrease	Constant	Increase
2%	48%	50%
Appropriate way of depicting data?		

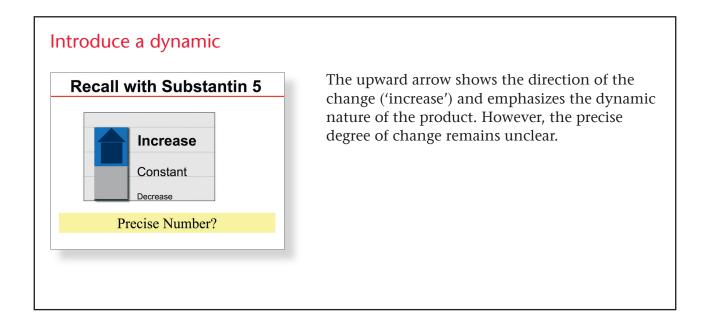
The order of columns in this table is ineffective. Your eyes move from the top left to the bottom right of a page and consequently the word 'Decrease' (the least important one) sticks in the reader's mind whilst the word 'Increase' (the more important) is lost.

Rearranging the columns results in a version of the table that draws more attention to 'Increase' and makes it more memorable. But, ask yourself, is a table the most appropriate way to illustrate the data?



This diagram conveys the message more effectively than a table. However, the sizes of the letters are out of proportion to the relevance of the group they describe.

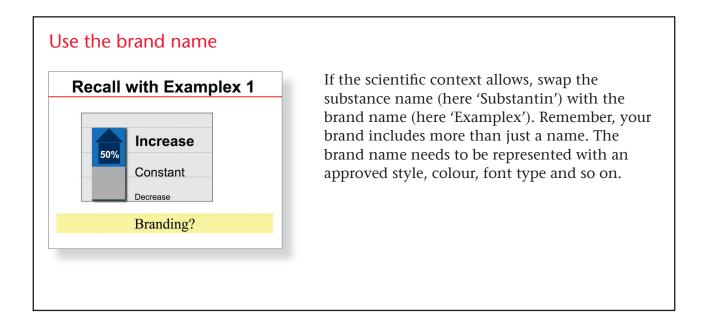


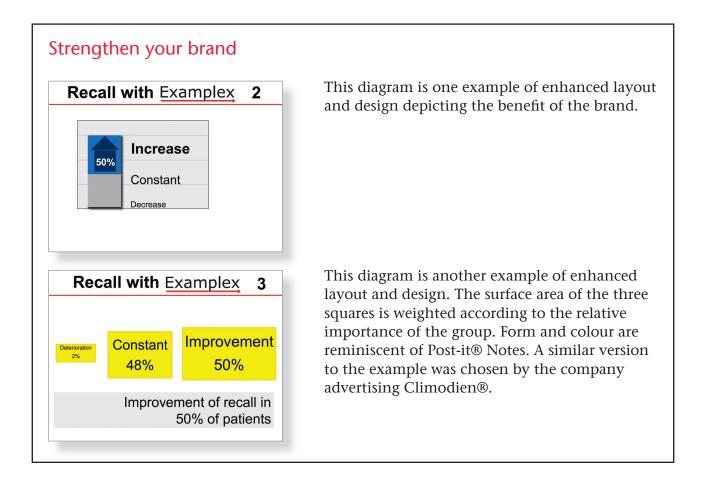


## 

Ask yourself: What is the one number you want to convey? The one number the reader should remember is now in the arrow. Never display two numbers prominently.

One is enough. However, the reader's mind still remains unclear about the name of your product.





## Make your diagrams clear

Consider the following results of a clinical trial in herpes virus infections: Substantin reduced recurrences by 75%. Imagine you are sent the diagram shown in the chart.

What is your first impression? This version has a number of elements that you might improve to represent the results more persuasively.

Dots have been replaced by columns. The product column has been moved to the righthand side. An arrow indicates movement and highlights the product benefit. A relevant number has been added. The typed substance name has been replaced by the product logo. (In scientific documents, you would of course retain the substance name rather than the brand name.)

# The Product Column Colour should be ... the brand colour Image: the brand colour Image: the brand colour Red Green Blue It depends The Placebo Column Colour should be ... inconspicuous e.g. Grey

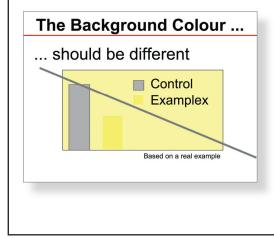
### Use your brand colour

Always use your brand colour for the column depicting your product. If your brand colour is red, then the column should be in red. If your brand colour is blue, then the column should be in blue. Don't let your agency get away with a different colour.

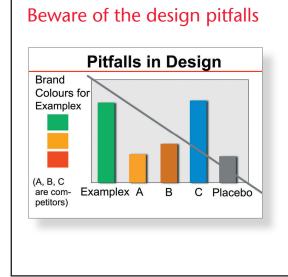
Your readers should associate the colour and the data set with your brand. This helps them to recognize at once which results belong to your product.

Use a design for the column or pie chart segment representing the placebo or control group that ensures clear differentiation from the comparator. The obvious choice is the use of the colour grey in its various shades. This makes the placebo column unobtrusive.

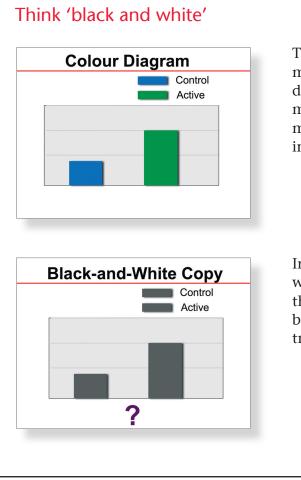
### Use contrasting colours



Choose a background colour that ensures sufficient contrast. Avoid using a shade of the brand colour which may only confuse the brand and control drugs.

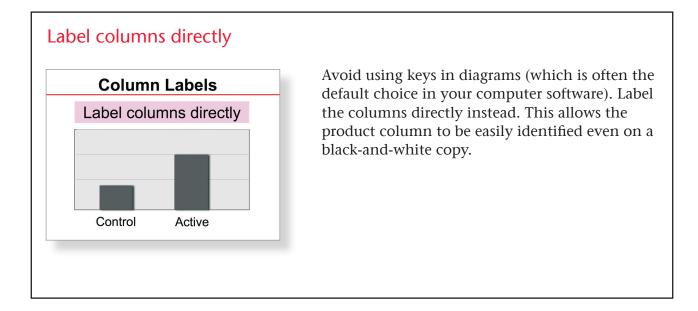


The agency that produced this diagram has committed several mistakes. The placebo column is placed at the most advantageous position (the right hand side). One of the competitor columns uses a brand colour (light brown). The competitor data showing superior results has been given a highly prominent position instead of placing the column at the left hand side where it would be more appropriate.



There is one simple point you need to bear in mind when designing or approving a colour diagram. Remember that sales representatives may make black-and-white photocopies or may fax your colour diagram (which will then invariably come out in black-and-white).

In this example, the reader cannot distinguish which column represents which group, since the blue and green chosen as original colours became virtually indistinguishable when transformed into greyscale.



### Test your colour illustrations



Before giving your approval to any colour document, make a black-and-white print-out or a black-and-white photocopy and check that it is clearly understandable.

### Work on your design skills

### A Graphic Designer



Invite someone to your team who has experience in designing graphics, posters, ads and other types of visual communication Look around: Where can you find a graphic designer? In your department? In other departments? In your external agency? Invite this person to your team meetings. Can you get this person to work for you in a more intensive way - officially or unofficially? If this is not possible, consider initiating a 'style and design review board' where people comment on pieces from your competitors as well as on your own internal drafts.